

**New Hampshire Banking Department
CONSUMER COMPLAINT FORM**

Instructions: Please print or type. If you are unable to resolve a complaint directly with your financial institution, you may request assistance from the New Hampshire Banking Department. Please complete this form and mail it to the New Hampshire Banking Department, 53 Regional Drive, Suite 200, Concord NH 03301. You may also email your complaint to the agency at legal@banking.nh.gov. Please ensure that you **SIGN** this form.


SECTION I – CONSUMER INFORMATION

NAME(<i>Last, First, MI</i>) Hanslin, Tyler, S	PREFERRED PRONOUN Mr.	DAYTIME TELEPHONE NUMBER 603-290-4164
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ADDRESS 20 1/2 Washington Street

CITY Concord	STATE NH	ZIP CODE 03301
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EMAIL ADDRESS

SIGNATURE OF CONSUMER: 	DATE: 8/21/2025
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SECTION II – INFORMATION FOR THE ENTITY TO WHOM THE COMPLAINT IS AGAINST

NAME OF ENTITY Bar Harbor Bank and Trust

ADDRESS 165 NH-10 S, Grantham, NH 03753
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CITY Grantham	STATE NH	ZIP CODE 03301
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SECTION III – NATURE OF COMPLAINT (Describe the nature of your complaint, the events in the order in which they occurred, including specific dates and names if possible, and the product or service which is the subject of the complaint. Attach copies, **not originals**, of all documents that relate to your complaint. In addition, indicate the resolution you are seeking. *If additional space is needed, please attach a separate sheet.*)

DESCRIPTION:

Please see attached document

There was a drawn-out probate when my grandfather Emil Hanslin IV passed away. There were Trusts created for me, which were created by family members and friends of the family to be managed until my 18th birthday.

In June 2006 my father Tony Hanslin came to me alone in Grantham, NH demanding I sign over an Irrevocable Trust, called TSH Irrevocable Trust. He would not let me see any details on the document; he had it covered up with another blank page. He threatened to “write me out of the Will” if I would not sign and he was standing in front of the couch I was on, so I could not get up. I felt pressured and uneasy, I reluctantly signed as I saw no other option. I mentioned to him the document needs to be notarized as he walked away and Tony said that my stepmother “was a notary.”

Later that day I received a call from Lake Sunapee Bank there in Grantham from the Branch Manager Tamara (Last name I believe is ‘Harder’?), I was still in Grantham at the time, living 7 minutes from the bank. Tamara said over the phone, and I quote, “I am here with Tony and Holly, is *this* something you want to do?” Thinking she meant *do I want to come down to the bank and sign a Notarized copy of the Trust document*, which would get me an opportunity to be notified, I affirmed and she said “Okay!” and immediately hung-up. I never received an invitation to be notified and Tamara never mentioned Trusts or notary in that phone call.

I asked Tamara about it in person at the bank in Grantham in 2007. Tamara said she signed the document without me being present on the day of the call she made to me and there is video of her doing so fraudulently at the bank. She said I should hire an attorney and produce death certificates to access any Trusts or Safety Deposit Boxes. Death Certificates for whom, she would not say, nor verify or deny the existence of any Trusts at the bank for which I am Beneficiary of and legal owner of since September 2000.

The details of this TSH Trust, the amount contained therein, the notaries, my signature, dates; everything has been kept from me. She would not show me the document I signed and the bank still refuses to acknowledge this Trust’s previous existence or its documentation. In addition I believe there are still Trusts and possibly Safety Deposit Boxes being managed by relatives that should have legally gone to me on Sept. 14th, 2000.

I am at a loss for the duration of this relaying. I went to Bar Harbor in Concord and asked about Trusts and tried verifying the existence of Safety Deposit Boxes in Trusts. They would not call Grantham and told me to hire an attorney again, years ago.

I wrote on an online submission form to Bar Harbor with a list of possible Trust managers who could have access to such Trusts which were my property at 18 years old and stopped in on 8/20/2025 and was berated with vulgar language from the

tellers and left after only ten minutes. There were also suspicious people around the entrance of the bank that insisted on talking with me, one had what appeared to be a stolen car and spoke about my upcoming birthday. One was loitering around the parking lot on a cell phone eyeballing me and one followed me into the bank and stood behind me the whole time, while there was an open teller. I am concerned for my safety at this point fearing retaliation from criminals involved at the bank. There could be a lot of money being stolen from me and I cannot afford to litigate that volume of money back from the hands within the bank while being stonewalled by them.

The bank has asked me to provide my own Vital Records for possible managers of Trusts I am legal owner of without providing specifics of those identities. They said that Beneficiaries of Trusts at this bank do not have to be notified about the Trusts' existence unless the Manager/Creator of the Trust signs an undisclosed banking document or writes a letter, releasing it like medical records, as you would to a doctor, but to the Beneficiary at the bank.

There are four deceased people I would like to know if they created Trusts with me as beneficiary and who is managing them, any activity on them and why I was not notified at 18 years of age:

- a)** Emil Hanslin IV
- b)** Robert Snow
- c)** Tony Hanslin
- d)** Rosa Hanslin

I could comply with providing Death Certificates if the bank could cooperate about the existence of any more Trusts in the first place and who managed them.

In addition, I believe there could be Trusts for which I am Beneficiary being possibly mismanaged actively, by:

- a)** Holly Ostrander
- b)** Laurie Hanslin
- c)** Lars Hanslin
- d)** Susu Wing

The bank will neither confirm nor deny the existence of any of these trusts, including TSH Trust! Bar Harbor is acting in bad faith by not allowing me a list of Trusts wherein I am the Beneficiary and obstructing, by not providing banking documents being used with my signature when asked by me.

Tyler Hanslin

Cell phone: (603) 290-4164

cr0wdd@protonmail.com

Bar Harbor Bank and Trust (formerly Lake Sunapee Bank) 165 NH-10 S, Grantham, NH 03753

They are refusing to provide account number(s), as well as refusing to provide any written documentation of Trusts activity myself as Beneficiary

I would like access to my Trusts and Trust(s) activity and history, as well as documents related to 'TSH Irrevocable Trust' which was apparently notarized without me, the Beneficiary present and to pursue that Trust for Notary Fraud. The bank can certainly

The bank refuses to provide any documentation, including ones apparently with my signature, but will not deny the existence of these Trusts in writing.

I have complained in 2007 to the Branch Manager (at that time Lake Sunapee Bank) in person. Her first name was 'Tamara' (and I believe her last name could be 'Harder'). She said that she, Tamara and Holly Ostrander my stepmother had notarized a document for this TSH Trust and I should "hire an attorney." And wouldn't provide any summary documents or notarized documents and basically asked me to leave. She implied the notary fraud was committed at the bank on camera around June 2006 by her. I do not know if Holly fraudulently notarized it at the bank or earlier but there was no notary present when I signed it and I was not allowed to read the document.

I spoke to a teller at Bar Harbor Bank in person at the Concord branch in 2017 about safety deposit boxes I may have in Trust at the Grantham, NH branch, asked about the procedures for accessing my boxes and if they would call and look into verifying them and they told me to hire an attorney and asked me to leave.

I contacted Bar Harbor by Online submission form on their website 8/18/2025 and said I would be coming in this week at the Concord branch in order to get printout on the formation and activities for Tyler Semolic Hanslin Irrevocable Trust and a copy of anything with my signature on it for TSH Irrevocable Trust. As well any documentation on Trusts to which I am Beneficiary with a list of family members who could be managing these Trusts beyond their due date to be my property which was 9/14/2000, such as this TSH Irrevocable Trust, apparently had been omitted. The two tellers refused to provide any documentation saying I don't have any active Trusts at that bank, their records only indicated a checking account I closed in 2021, when I have had multiple checking accounts over the years and Trusts with accounts there.

They told me to get death certificates (of who, they would not say) hire an attorney, yelled and used profanity and I was only in the bank for ten minutes.

I am contacting the Secretary of State.

I cannot at this time afford an attorney.